

WILTSHIRE POLICE



# Community Report

Marlborough Neighbourhood Policing Team

January 2024

**Keeping Wiltshire Safe**



# Your Neighbourhood Policing Team – Devizes/Marlborough/Pewsey

**Inspector:** Ben Huggins

**Neighbourhood Sergeant:** Sgt Chris Wickham

## **Neighbourhood Officers:**

PC Chris Rideout (Devizes Town)

PC Sarah Hardwidge (Devizes Town)

PC Jenny Groome (Devizes Rural)

PC Nicky Crabbe (Pewsey)

## **PCSOs:**

Amy Jones, Andrew Maclachlan, Debbie Lowe (Devizes Town)

Kelly Watts, Paula Yarranton (Devizes Rural)

Emily Johnson, Melissa Camilleri (Marlborough Rural)

Mark Braithwaite (Marlborough Town)

Jonathan Mills (Pewsey)

# Performance – 12 Months to October 2023

## Force

- Wiltshire Police recorded crime reports a YoY decrease of 3.1% in the 12 months to October 2023 and continues to have one of the lowest crime rates in the country per 1,000 population.
- Wiltshire Police has seen a 3.4% decrease in violence without injury crimes in the 12 months to October 2023.
- In October 2023, we received:
  - 10,562 '999' calls, which we answered within 12 seconds on average;
  - 15,342 '101' calls, which we answered within 1 minute 19 seconds on average;
  - 8,386 CRIB calls, which we answered within 15 minutes 50 seconds on average.
- In October 2023, we also attended 1,668 emergency incidents within 11 minutes and 14 seconds on average.

Crime Type	Crime Volume	% of Crime
<b>Totals</b>	<b>42,221</b>	<b>100.0</b>
Violence without injury	7,188	17.1
Violence with injury	5,483	13.9
Criminal damage	4,663	11.1
Shoplifting	4,183	9.9
Stalking and harassment	4,032	9.5
Other crime type	16,313	38.6

## Devizes Area

Crime Type	Crime Volume	% of Crime
<b>Totals</b>	<b>3,323</b>	<b>100.0</b>
Violence without injury	524	15.8
Violence with injury	438	13.2
Criminal damage	423	12.7
Stalking and harassment	289	8.7
All other theft offences	266	8.0
Other crime type	1,383	41.6

### Stop and Search information for Devizes Area

During the 12 months leading to September 2023, 113 stop and searches were conducted in the Devizes area of which 44.09% related to a search for controlled drugs.

During 78.8% of these searches, no object was found. In 22.2% of cases, an object was found. Of these cases 77.0% resulted in a no further action disposal; 19.6% resulted in police action being taken; 6.2% resulted in an arrest.

Of the stop and search subjects who defined their ethnicity:

- White – 86 stop and searches
- Mixed – 4 stop and searches
- Black or Black British – 1 stop and search

# Performance – Hate Crime Overview

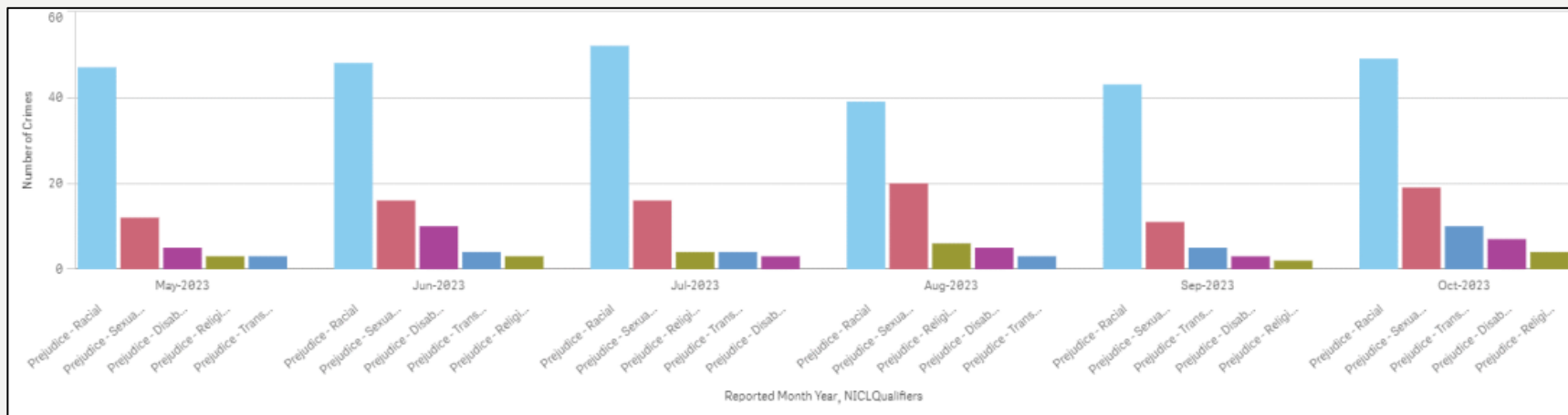
## Force

Monthly hate crime volumes remain within nominal bounds with no exception; however, volumes are lower than seasonally forecasted.

Year on year trend data is reporting increases in Transgender related hate which follows National trends, albeit volumes remain low.

Data from the victim satisfaction survey reports that Hate Crime victims have an 83.1% overall satisfaction rate with the service they receive from Wiltshire Police (data currently only available to March 2023).

### Force Hate Crime (6 months to October 2023)



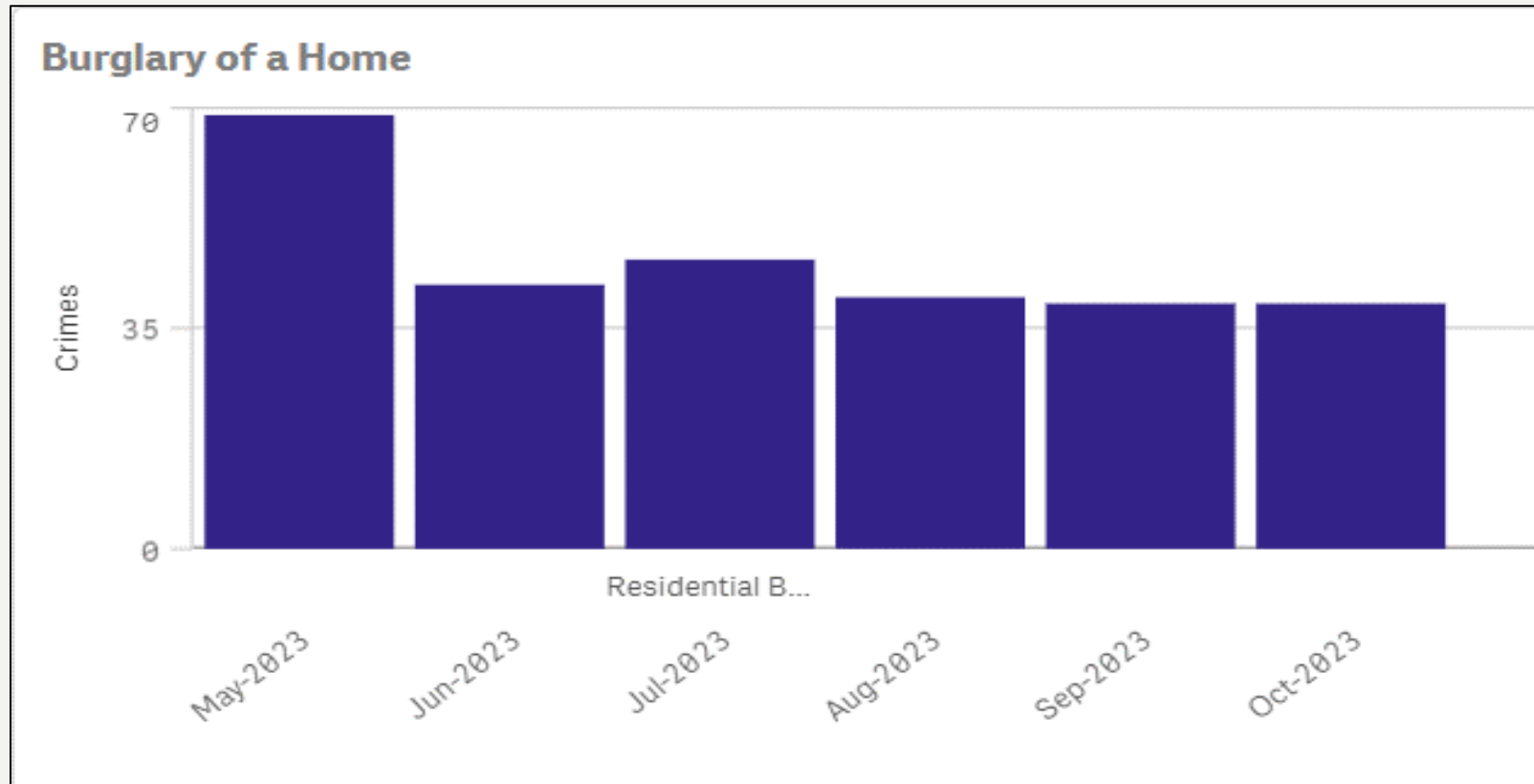
## Devizes Area

	Number of Crimes	Change (number)	Change (%)
<b>Total</b>	55	10	22.2%
<b>Prejudice – Racial</b>	30	-4	-11.8%
<b>Prejudice – Sexual orientation</b>	13	7	116.7%
<b>Prejudice - Disability</b>	10	5	100.0%
<b>Prejudice - Religion</b>	2	1	100.0%
<b>Prejudice - Transgender</b>	4	3	300.0%

Year on year comparison November 2022 to October 2023 (note: an individual crime can be tagged with more than one prejudice type e.g. sexual orientation & transgender)

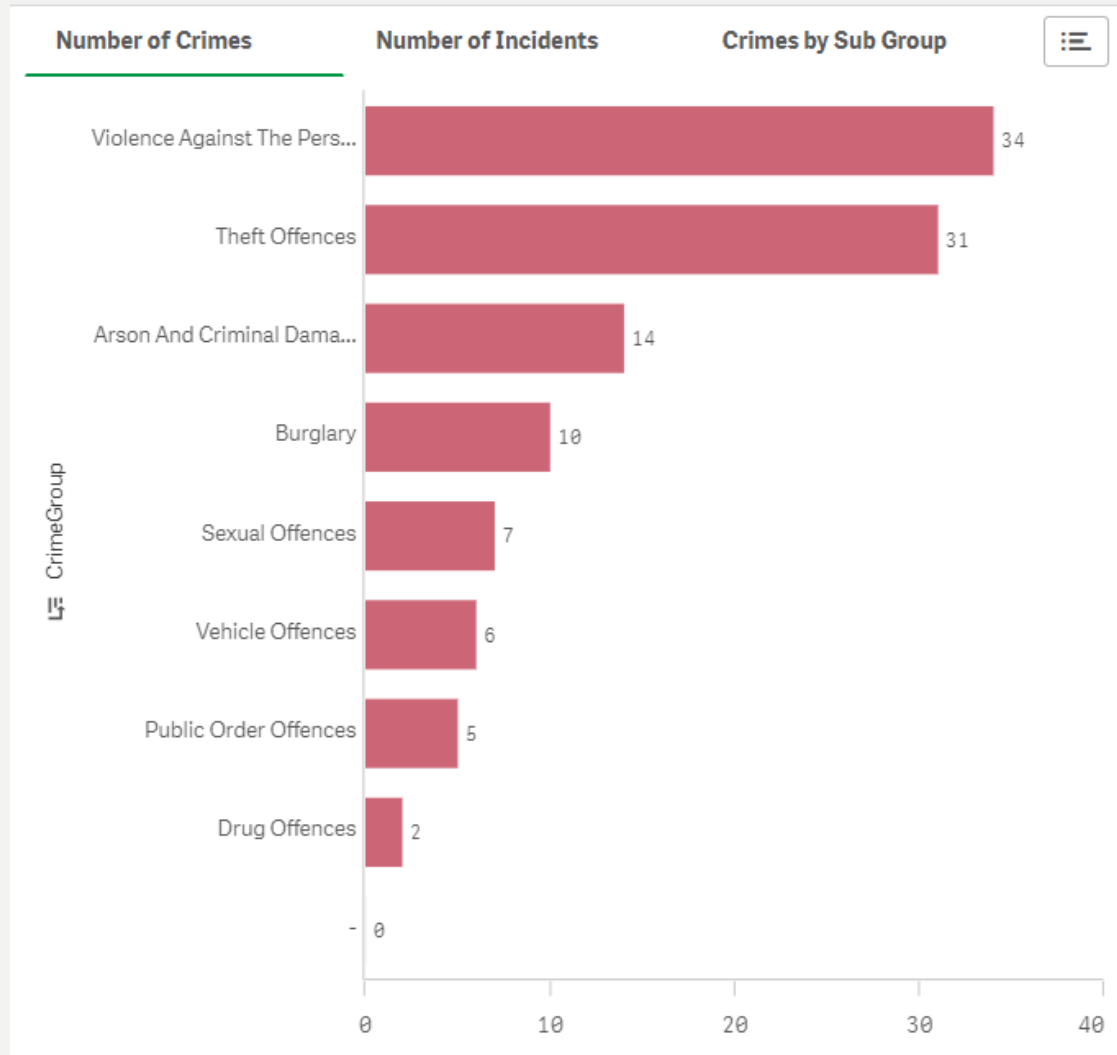
# Performance – Burglary Overview

## Forcewide – Burglary of a Home (6 months to October 2023)



Recent changes in the Burglary crime classification mean that 'old' and 'new' crime classifications need to be grouped together, therefore it is not possible to give a year-on-year comparison for Burglary of a Home until April 2024.

# November and December stats- Marlborough



Number of Crimes

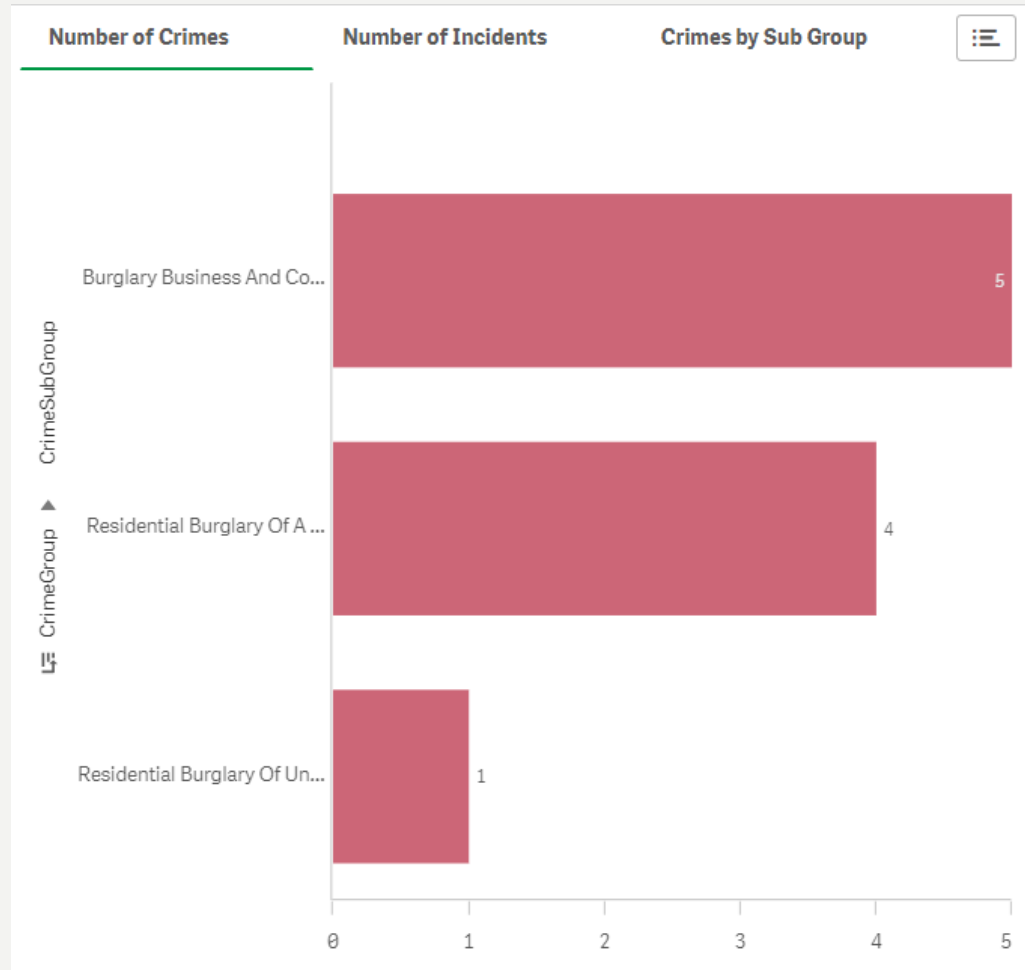
109

Number of Incidents

129

- Violence against the person offences remain the highest proportion of crime type

# November and December Burglary- Marlborough



Number of Crimes

10

- Business burglaries are the highest crime type of Burglary- current focus of local policing priority

# Local Priorities & Updates

Priority	Update
Rural thefts and crime	Rural Crime and theft remains a significant priority for the sector. Verbal update.
Business Burglaries/retail theft	We are experiencing a spate of business burglaries in the area, seeing force used by offenders using high powered vehicles. Verbal update.
Youth violence/ASB	Over the course of the previous 2 months, Police have dealt with incidents including a youth stabbing in Marlborough, and ASB issues including criminal damage within the Rec. These incidents have identified suspects who have been dealt with and active enforcement/prosecution is being sought. In addition, active ongoing work relates to prevention and education- this includes school talks/visits 'blunt truth', high visibility patrols in key locations, Police NPT Spoc's aligned to individuals highlighted as being at particular vulnerable risk.
Community Visibility	The Neighbourhood Team continue to drive community visibility across a range of areas, from supporting community speedwatch activity through to active engagements. Physical engagements have included villages, foot patrols and hot spot locations, with an online presence through an 'online chat Q and A', and active session delivered to Parish Councils.



# Upcoming Improvements to Local Policing

On 24 November 2023 we announced a series of changes to improve local policing services. This includes:

## Changes to our Response Policing Team operating model

- Moving from 5 teams to 4 teams and changing to a different shift pattern – this provides greater operational resilience whilst matching resources to demand levels
- Reducing the number of hubs that Response Teams start and end their shifts from – teams will continue to patrol and police the same geographic areas and emphasis will be focused on ensuring that our response times will not increase
- The number of police stations the public can access is not changing and there are no changes to Neighbourhood Policing locations – an interactive map has been developed which can be accessed via our website
- The changes within our Response teams is the result of extensive engagement with our officers since July 2023. We have also been working with members of our communities and seeking their views through a dedicated Independent Advisory Group.
- The new Response shift pattern and hub model will launch in January 2024.
- We've also looked at how we can make better use of our Control Room resources to reduce Response Team demand so that they can focus on responding to the public. Our Community Investigation teams are now managing more investigations, removing just under half the overall demand for investigations from Response teams. This work will make a huge difference and help improve our response service.

Response Team Hub	Response Areas Covered
Swindon	Swindon Royal Wootton Bassett & Cricklade
Chippenham	Chippenham Corsham Calne Malmesbury
Trowbridge	Trowbridge Warminster Westbury Melksham
Devizes	Devizes Marlborough Pewsey
Salisbury	Salisbury Amesbury Tidworth



# Upcoming Improvements to Local Policing

## Introduction of Community Commitments

A document that outlines to our communities what they can expect from us in terms of the service we provide them with. This includes

- How we will engage with communities through face-to-face events and our online channels
- How we will keep them informed on local policing activity
- How we will work with communities on key issues
- How we will broaden our reach across communities

The Community Commitments will help provide greater transparency and consistency and will provide a means by which the public can hold us to account for local service delivery.

The Community Commitments will launch in January 2024.



**WILTSHIRE POLICE**  
**COMMUNITY COMMITMENT**

**Our mission: Keeping Wiltshire Safe**

**Our priorities:**

Safer public spaces	Violence	Burglary
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Neighbourhood Policing Teams will:

**ENGAGE REGULARLY WITH COMMUNITIES BY HOLDING FACE TO FACE EVENTS**

- We will hold at least one public meeting / surgery per month, giving you a chance to meet your local team and find out more information on local policing priorities, crime stats and engagement opportunities
- We will advertise our public meetings and surgeries on the **Your Area** section of the Wiltshire Police website and on local Neighbourhood Policing Team social media channels and, where possible, community messaging
- We will ensure every engagement opportunity is recorded so we can ensure we are meeting our commitment to you
- We will hold regular face to face meetings and events with a wide range of community groups such as businesses, faith groups, youth groups, residents' associations
- We will bring policing out to your community, through proactive use of the Mobile Police Stations.

**ENGAGE REGULARLY THROUGH ONLINE CHANNELS**

- We will actively use local Neighbourhood Policing Team social media channels to engage with our communities
- Every Neighbourhood Policing Team will host quarterly Facebook Live events
- We will exchange information with those signed up to our Community Messaging alert system via email, text or phone and continue to promote this free service to new members.

www.wiltshire.police.uk  
@AmesburyPolice



**PUBLISH INFORMATION ON YOUR LOCAL TEAM, LOCAL PRIORITIES AND UPDATE ON ACTIVITY**

- We will provide you with information, so you know who your local Neighbourhood Policing Team is
- We will publish monthly local priorities on the **Your Area** section of the Wiltshire Police website and, through our regular engagement with you, we will consult you when we are setting them
- We will provide community updates on activity being carried out to help tackle local priorities
- We will ensure intelligence-led visible patrolling in local communities, at least once a week, responding to local policing issues and concerns
- We will publish local policing updates, wherever possible, in community magazines / newsletters or bulletins.

**CONSULT AND ENGAGE WITH COMMUNITIES ON KEY DECISIONS**

- We will ask the public to take part in questionnaires and surveys to build information and intelligence
- We will provide visibility at Parish Council meetings and, in the absence of physical attendance, will provide a written update. We will also support a programme of additional meeting attendance through Area Boards or Community Safety Groups
- We will action feedback, concerns or complaints - and tell you what action has been taken. If we cannot help, we will help signpost the public effectively
- We will work closely with our partners, such as local authorities and parish and town councils, and community representatives i.e. businesses, faith groups, schools to tackle community issues
- We will work closely alongside local watch schemes to enable strong partnerships between the police and communities
- We will consult regularly with our Independent Advisory Groups (IAGs) to ensure they have a voice as a critical friend.

**INCREASE AND BROADEN OUR ENGAGEMENT ACROSS NEED TO REACH COMMUNITIES**

- We will build Community Reach Profiles for each of our Neighbourhood Policing Team to help us better understand the specific communities within our local areas
- Where appropriate we will engage with specific community groups and those living and working in particular geographical areas about those issues that are important or impact most upon them
- We will work with young people and our partners in education settings to help improve safety, reduce reoffending and, along with relevant other agencies, offer support to those who need it.

Neighbourhood Inspector: Inspector 1019 Ricky Lee

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## Introduction of two additional neighbourhood engagement vehicles to our fleet

Funded by the PCC, these long wheelbase vans will be converted for use by our Neighbourhood Policing Teams as 'mobile police stations' - doubling our existing neighbourhood engagement vehicles from two to four. This will increase policing visibility across our communities and provide opportunities to offer crime prevention advice to keep Wiltshire safe. The new vehicles are currently being prepared ready to go on the road in early 2024.



# Useful Links

For more information on Wiltshire Police's performance please visit:

- PCC's Website - <https://www.wiltshire-pcc.gov.uk/>
- HMICFRS Website - <https://www.justiceinspectorates.gov.uk/hmicfrs/police-forces/wiltshire/>
- For information on what crimes and incidents have been reported in the Devizes Neighbourhood Policing Team area visit <https://www.wiltshire.police.uk/area/your-area/>

# Get Involved

Keep up to date with the latest news and alerts in your area by signing up to our Community Messaging service –

[www.wiltsmessaging.co.uk](http://www.wiltsmessaging.co.uk)

Follow your CPT on social media

- [Devizes Police Facebook](#)
- [Devizes Police Twitter](#)
- [Marlborough Police Facebook](#)
- [Marlborough Police Twitter](#)
- [Pewsey Police Facebook](#)
- [Pewsey Police Twitter](#)

Find out more information on your CPT area at:  
[www.wiltshire.police.uk/area/your-area/wiltshire/devizes/](http://www.wiltshire.police.uk/area/your-area/wiltshire/devizes/)

